



Setting the Standards for  
Home Energy Efficiency

## **RESNET 2018 Goals, Priorities and Activities**

Adopted by RESNET Board of Directors on November 2, 2017

### **RESNET Goals to Achieve RESNET Mission**

- **RESNET and HERS Raters Recognized as the Gold Standard for Measuring and Labeling Home Performance**
- **Maintain and Enhance Credibility of HERS Index Scores Through Robust Quality Assurance**
- **Adopt Water Rating Index American National Standard**
- **Grow Business Development Opportunities for HERS Raters**
- **Increase Demand for HERS Ratings**

### **2018 RESNET Priorities with Activities**

#### **Priority A**

#### ***Setting and Maintaining the RESNET Standards of Quality as the Gold Standard for Home Performance***

#### **Activities:**

1. Ensure RESNET standard development process complies with ANSI process
2. Support RESNET Standard Management Board (SMB) evaluation of New Standards and Standard amendment proposals for consistency with RESNET goals, objectives and policies for potential New Work Items (NWIs)
3. Initiate development of a New RESNET/ACCA American National Standard for HVAC system installation evaluation
4. Integrate the mid/high-rise Multi-Family/attached dwelling unit project developed criteria into Standard ANSI/RESNET/ICC 301

5. Make RESNET standard development process more transparent by notifying target audiences via e-mail on standard updates and posting on RESNET website
6. Administer RESNET standard amendment public review and comment process
7. Development of the Candidate ANS Water Rating Index Standard
8. Develop amendments to incorporate Standard 380 into the IECC for duct leakage testing
9. Work with industry and partners to complete proposed IECC amendments for the ERI compliance path.
10. Design and present new webinar series on new standard amendments and interpretations
11. Support and guide the Standards Development Committees in the development of RESNET MINHERS Standards and ANSI/RESNET Standards
12. Prepare for the 2021 IECC code change by Updating ANSI/RESNET/ICC Standards 301 and 380 proposal by January 2019
13. Support updating of RESNET MINHERS Quality Assurance Standards
14. Conduct the 5 year Update of Standard ANSI/RESNET/ICC 301
15. Initiate an Update of the RESNET MINHERS Technical Standards (Chapter 1, 3, 5, 6, 8, Appendix A & Appendix B. Also, Chapter 5 is so out of date it needs to be revised ahead of the others)
16. Formally revise the policy on RESNET MINHERS Standards publication to make the Continuous Maintenance version the “official version”
17. Submit to RESNET Board of Directors consideration of developing a Cost Based Rating Index
18. Secretariat support for Standards Management Board and Standard Development Committees
19. Host Annual Standards Management Board face to face meeting and a teleconference

## **Priority B**

### ***Maintaining the Credibility of HERS Ratings and HERS Raters— Sustaining and Enhancing the Quality of HERS Ratings***

#### **Activities:**

1. Increase RESNET oversight of Rating Providers
  - a. Complete in-field monitoring and mentoring of Quality Agents (25% of all Providers)
  - b. Complete enhanced remote monitoring and mentoring of Quality Agents (25% of all Providers)
2. Work on the enhancing of software consistency
3. Review and approve Provider accreditation and renewal applications
4. Perform 100% review of Rating Provider Quality Assurance Reports
5. Investigate Compliance complaints

6. Manage Provider disciplinary actions
7. Train all Quality Agents
8. Develop proposal on how to capture energy code and utility program compliance work done by raters, where a rating is not being completed
9. Develop and present Webinar Series on Findings from QA Genie
10. Implement QA File and Field Review Checklist
11. Use QA Genie to determine training needs by region, provider, and nationally
  - a. Deliver targeted, needs-based training to raters and Quality Agents via webinar, regional conference sessions, and at the RESNET Conference
12. Refine and Publish Remote QA Protocols & Best Practices
13. Deliver “State of Industry” report on RESNET QA of Providers (to include details on #of providers receiving enhanced QA, examples (names removed) of providers facing disciplinary actions)
14. Review and approve Quality Agent and Rater Instructor accreditations and renewals
15. Coordinate with EPA on quality assurance
16. Maintain the content and integrity of RESNET National Certifying

## **Tests Priority C**

### ***Enhancing the Transparency of HERS Ratings: RESNET National Registry as a Tool for Quality Assurance and Research***

#### **Activities:**

1. Track Quality Assurance File and Field Reviews in the Registry
2. Continue to host and maintain the RESNET National Registry
3. Extract Data for Quality Assurance, Billings and Analysis
4. Develop strategy for using registry data to increase adoption of ERI compliance path, drive energy efficient construction practices and encourage builders to get their homes HERS Rated
5. Create a Public Search for RFIs like we have for

## **Raters Priority D**

### ***The RESNET Web Site - Our Face and Touchstone: Improving the User Experience***

#### **Activities:**

1. Continue to host, support and maintain all websites in RESNET’s domain
2. Enhance web sites to be sharper and create better user experience
3. Improve organization and search functionality and provide more targeted content for specific audiences

4. Offer new community based tools to build upon the RESblog, such as listservs, podcasts, to encourage feedback and interaction
5. Track activity to analyze traffic and audience engagement
6. Make RESNET branding consistent- standardize for same logos, font, colors, etc. across all marketing platforms

## **Priority E**

### ***Growing the Demand for HERS Rating Services Through Marketing and Advocacy***

#### **Activities:**

1. Continuous improvement in communications with the following:
  - a. RESNET Board
  - b. Rating Industry
  - c. Energy Smart Builders
  - d. Suppliers Advisory Board
  - e. Code Officials
  - f. Appraisers
  - g. MLS and REALTORS
  - h. Emerging leaders
2. Develop RESNET HERS Associate online training
3. Work with states and local jurisdictions to get the ERI adopted
4. Work with data aggregators to allow the auto-population of HERS Index scores into local MLSs.
5. Renew partnership with ICC and continue to encourage raters to take the IECC Residential Energy Inspector Certification
6. Promote the Appraiser Portal
7. Expand industry partnerships to drive demand
8. Develop an interactive display for expo booths and conferences to demonstrate how the HERS index works
9. Develop and launch a HERS education campaign targeted at REALTORS
10. Develop fact sheets and other materials to help code officials understand the HERS Index and ensure homes using the ERI path are receiving a confirmed rating.
11. Engage in Home Builders Conferences at Expos and other industry events
12. Advocacy of federal initiatives
13. Develop Additional Marketing Resources and Update Existing Brochure
14. Grow earned media and paid media reach
15. Develop videos, infographics, fact sheets and other materials to explain and promote the value of the HERS Index and HERSRaters
16. Develop resources for raters and builders to use to promote HERS
17. Grow membership in EnergySmart Builders, Suppliers Advisory Board, Emerging Leadership Council, and HERS Associates via new resources, webinars, and improved communications

## **Priority F**

### ***Building Cohesion in the HERS Industry through the RESNET Building Performance Conference***

#### **Activities:**

1. Coordinate, recruit and develop sessions, and market annual Building Performance conference
2. Offer IECC certification exam at the 2018 pre-conference
3. Recruit New Sponsors and Exhibitors
4. Investigate the creation of a scholarship program for the conference
5. Prepare for the 2019 Conference in New Orleans
6. Select site for 2020 Conference

## **Priority G**

### ***Improving Home Performance Through HERS<sub>H2O</sub> and HERS Program Delivery***

#### **Activities:**

1. Trademark HERS<sub>H2O</sub>
2. Work with software developers to create HERS<sub>H2O</sub> calculation software
3. Launch pilot project for HERS<sub>H2O</sub>
4. Develop HERS<sub>H2O</sub> training and education program for raters
5. Create marketing plan and materials to promote HERS<sub>H2O</sub> to builders and raters
6. Draft standards for certification of individuals to label a home with the HERS<sub>H2O</sub>
7. Highlight new ideas or products that improve energy efficiency from our Suppliers Advisory Board.
8. Support development of HVAC Quality Install inclusion in HERS Index
9. Develop SDC-200 and multi-family/attached dwelling unit Task Force to establish training needs (KSA) for raters to deliver HERS Index on mid-rise and hi-rise buildings

## **Priority H**

### ***Maintaining RESNET Financial and Management Integrity and Sustainability***

#### **Activities:**

1. Manage assets, liabilities, and cash flows

2. Investigate new revenue streams to make the organization less susceptible to potential industry disruption
3. Continue annual audits and meeting government requirements for reporting and sharing financial information to continue transparency and confidence in reporting
4. Supervise growing number of employees
5. Hire new employees and conduct orientation
6. Provide monthly internal financial reports
7. Administer contracts
8. Prepare federal and state income tax returns and accompanying reports
9. Create a work plan for 2019
10. Prepare and manage 2019 budget
11. Host two face to face RESNET Board of Directors meetings
12. Support RESNET Board of Directors Executive Committee
13. Update employee manual
14. Manage RESNET insurance coverage and employee benefits